

Clinical Orientation – Post Test

Name: _____ Agency: _____ Date: _____

1. Name the five (5) pillars of culture at ORMC.

_____, _____, _____, _____ and _____

2. What are the 4 Behaviors of Stellar Service?

_____, _____, _____ and _____

3. *TRUE* or *FALSE* It is the policy of ORMC to respect the cultural and ethnic needs and desires of patients that we serve if at all possible.

4. Rules of confidentiality include:

- A. Obtain patient permission before discussing patient information with family or loved ones.
- B. Discuss patient information only with staff that have a job-related need to know.
- C. Log off computers when you are done using them or must step away.
- D. All that above

Match the following numbers and letters.

5. Code Pink _____

A. Fire

6. Code Black _____

B. Infant/Child abduction

7. Code Blue _____

C. Tornado sixed in the area

8. Code Triage _____

D. Infant/Child Cardiopulmonary Arrest

9. Code Adam _____

E. Adult Cardiopulmonary Arrest

10. Code Red _____

F. An event that significantly disrupts the environment of care and/or care and treatment of patients

11. What kinds of waste must be placed in red bags?

- A. Sharps such as needles, broken ampules, and/or lancets
- B. Pizza boxes
- C. All items contaminated with blood, drainage, or infectious secretions
- D. All gloves and paper towels after washing hands

12. What personal protective equipment must you wear for Universal/Standard precautions?

- A. goggles, flippers, snorkel and wet suit
- B. gloves, masks, goggles and gowns
- C. apron, mittens, sun glasses and hat

13. *TRUE* or *FALSE* If you have washed your hands after leaving a patient's room, it is not necessary to wash your hands before touching another patient.

14. *TRUE* or *FALSE* At ORMC, the patient's self-report of pain is the single most valuable indicator of pain.

15. The nurse assesses the effectiveness of pain interventions within _____ hour(s) or as appropriate according to the patient's condition and/or the intervention utilized.

16. What are the two (2) patient identifiers at ORMC?

_____ and _____

17. How should patients complete this HCAHPS question? *How often did the nurses explain things in a way you understand?* ANSWER? _____

18. If you are injured by a contaminated sharp, the incident must be reported immediately to _____
_____ and your _____.

19. What "3 P's" are addressed during hourly rounding? _____, _____, and _____.

20. EMTALA calls for a medical screening examination (MSE) for _____
_____.

Education Department Original: 7/1/2010
Revised: 5-2012